



Bryn Compost Liaison Group

Liaison Group Meeting – 7th November 2016

Introduction

In total, Natural Resources Wales (NRW) received 138 complaints from 1st June to 28th October 2016. The majority of these complaints, 108 in total, were received from 26th August onwards with a total of 78 complaints received in September alone.

A total of 45 of these complaints were attended by NRW Officers. 15 of the complaints were attributed to compost odours, 19 were attributed to farming odours and the source of odour could not be identified for 11 of the complaints.

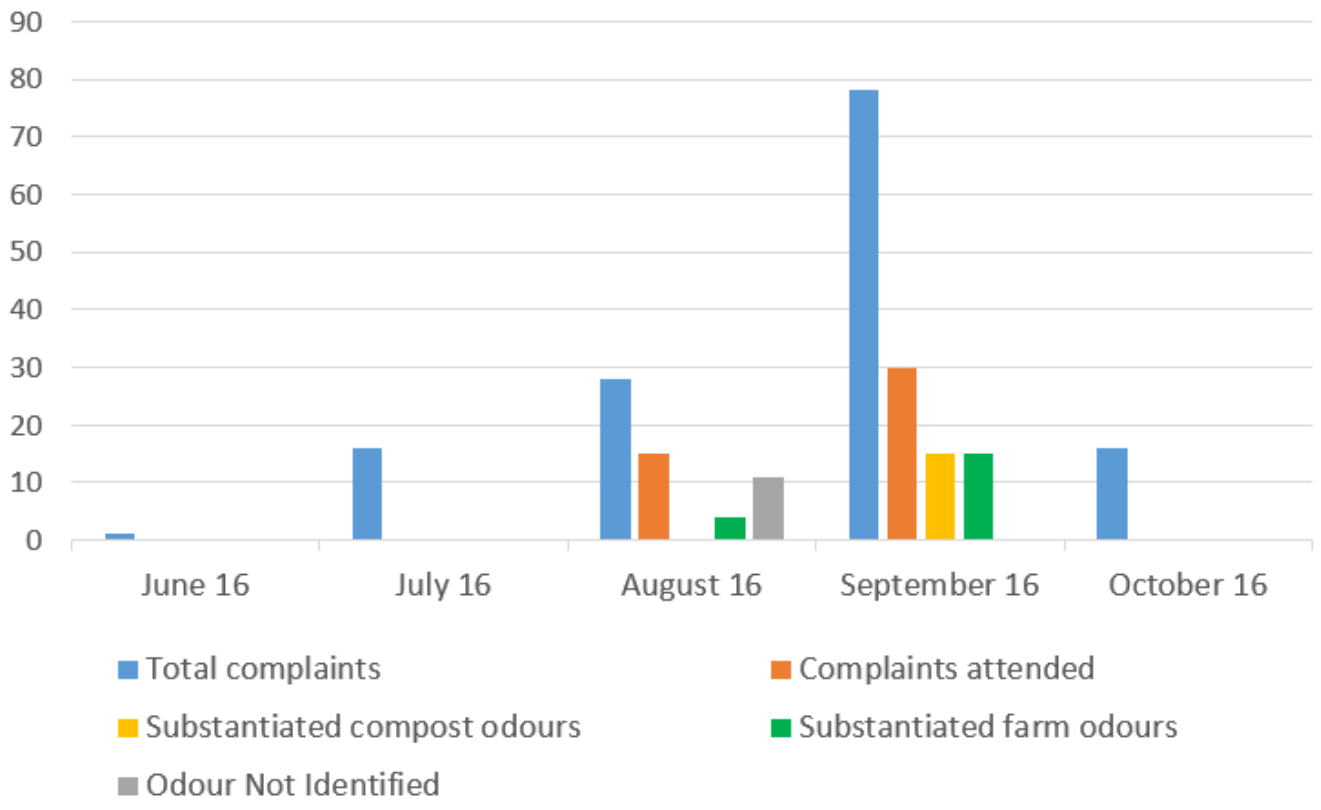
While NRW expected to see an increase in complaints during a period of increased landspreading in the August and September, the figures are very disappointing as the waste operation has been continuing to move in the right direction by improving infrastructure and management procedures. Routine inspections and audits by NRW have not uncovered any major change or worsening of odours caused by the waste operation.

Regardless, investigations in response to complaints in September did substantiate mild composting odours caused by the site on 2 occasions. The investigations have been dealt with using the formal regulation of the operation by scoring breaches against relevant permit conditions. As a result of these investigations and the overall increase in complaints, the operator has agreed to improve their internal investigation and reporting to NRW and the Local Authority. The operator will also be able to further improve the management of compost storage in the quarry as increased volumes of food waste are diverted to AD, thanks to a changes in collection and delivery by the Local Authority.

Key Data

	Total complaints	Complaints attended	Complaints Not Attended	Substantiated compost odours	Substantiated farm odours	Odour Not Identified	Compost Odour Events
June 16	1	0	1	0	0	0	0
July 16	16	0	16	0	0	0	0
August 16	28	15	13	0	4	11	0
September 16	78	30	48	15	15	0	2
October 16	16	0	16	0	0	0	0
Total	139	45	94	15	19	11	2

Bryn Compost Complaints - June to October 2016



Substantiated Odours 2016

